



Debt Collection Practices

Chapman and Cutler advises financial institutions, finance companies, and debt collectors with respect to fair debt collection practices under federal and state law and regulations. Amendments to the FACT Act also affect collection activities.

We assist in the development of debt collection policies and procedures, debt collection training, the review and monitoring of debt collection programs for legal and regulatory compliance, and assistance with regulatory examinations related to debt collection practices.

We also assist lenders and debt collectors in the purchase and sale of charged-off receivables and with special issues associated with debt collection, such as state licensing requirements and privacy matters.

We also represent creditors in defending claims (including in class actions) concerning debt collection activities and practices.

Attorneys

Marc P. Franson

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Related Practices

Banking and Financial Services

Consumer Credit Transactions

Consumer Financial Services

Deposit and Investment Products

Interest and Usury

Internet Banking

Mortgage and Home Equity Lending

Private Banking Services and Trust Counsel Services